

## WHAT MATTERS MOST?

We value the support that the NHS and social care services provide, but they need to hear from the people who use their services about how they can be improved.

To help us gather information on your views of health and social care services we have created a short survey, "What Matters Most." The Survey closes on 30<sup>th</sup> April.

You can complete the survey online by following the link below. <a href="https://www.smartsurvey.co.uk/s/WhatMattersMostRBWM/">https://www.smartsurvey.co.uk/s/WhatMattersMostRBWM/</a>
Or you If you would like a copy of this survey in another format or language, or would prefer to speak to someone about this, please contact us on 0300 0120184 or at <a href="mailto:info@healthwatchwam.co.uk">info@healthwatchwam.co.uk</a>

## ACCESSIBLE INFORMATION – DO YOU GET THE INFORMATION YOU NEED?

In 2016 the Accessible Information Standard was introduced. It was created to give disabled people the legal right to get information from the NHS and local adult social care in a format they choose.

Healthwatch Windsor, Ascot and Maidenhead are doing a survey to see if the Accessible Information standard is working as it should be for people who live in Windsor, Ascot and Maidenhead.

You can complete the survey online by following the link below. <a href="https://www.smartsurvey.co.uk/s/AssessibleInfoRBWM">https://www.smartsurvey.co.uk/s/AssessibleInfoRBWM</a>
Or you If you would like a copy of this survey in another format or language, or would prefer to speak to someone about this, please contact us on 0300 0120184 or at info@healthwatchwam.co.uk.